


# ***How to remove a device***

Let's get started!



# 1. My Settings & Devices.

Click on the link **My Settings & Devices**



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[Add a new device](#)

[My Settings & Devices](#)

[Need help?](#)


### My settings and devices

First, we need to confirm it's really you. Choose an authentication method below to manage your settings and devices.


#### Choose an authentication device

Mobile (XXX-XXX-5555)

#### Choose an authentication method

 Call Me


Call Me

 Enter a Passcode

Enter a Passcode

# 2. Choose an authentication method

Click **Enter a Passcode** or **Call Me**




My settings and devices

First, we need to confirm it's really you. Choose an authentication method below to manage your settings and devices.


Choose an authentication device

Mobile (XXX-XXX-2912)

Choose an authentication method

 Call Me

Call Me

 Enter a Passcode

Enter a Passcode


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If you click enter a passcode. Then click **Send codes** on the bottom.



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First, we need to confirm it's really you. Choose an authentication method below to begin adding a new device to your Duo account.

Choose an authentication method

 Call Me

Call Me

Log In


Next SMS passcode starts with 2.


Send codes

×

# 3. Enter your passcode

Enter one of the passcodes sent to your device. Then click **Log in**.



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First, we need to confirm it's really you. Choose an authentication method below to begin adding a new device to your Duo account.

Choose an authentication device

Mobile (XXX-XXX-5555)


Choose an authentication method

 Call Me

Call Me


1749545

Log In

Successfully sent codes. 

# 4. My Devices

Click on **Device Options** you would like to remove.



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This device can automatically receive a request when you need to log in with two-factor authentication.

Save

### My Devices

 Mobile 555-555-5555

Device Options


 iOS 777-777-7777


Device Options

Done



Click on **Remove icon**



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receive a request when you need  
to log in with two-factor  
authentication.

Save

### My Devices


 Mobile 555-555-5555


Device Options

 iOS 777-777-7777

Reactivate Duo Mobile

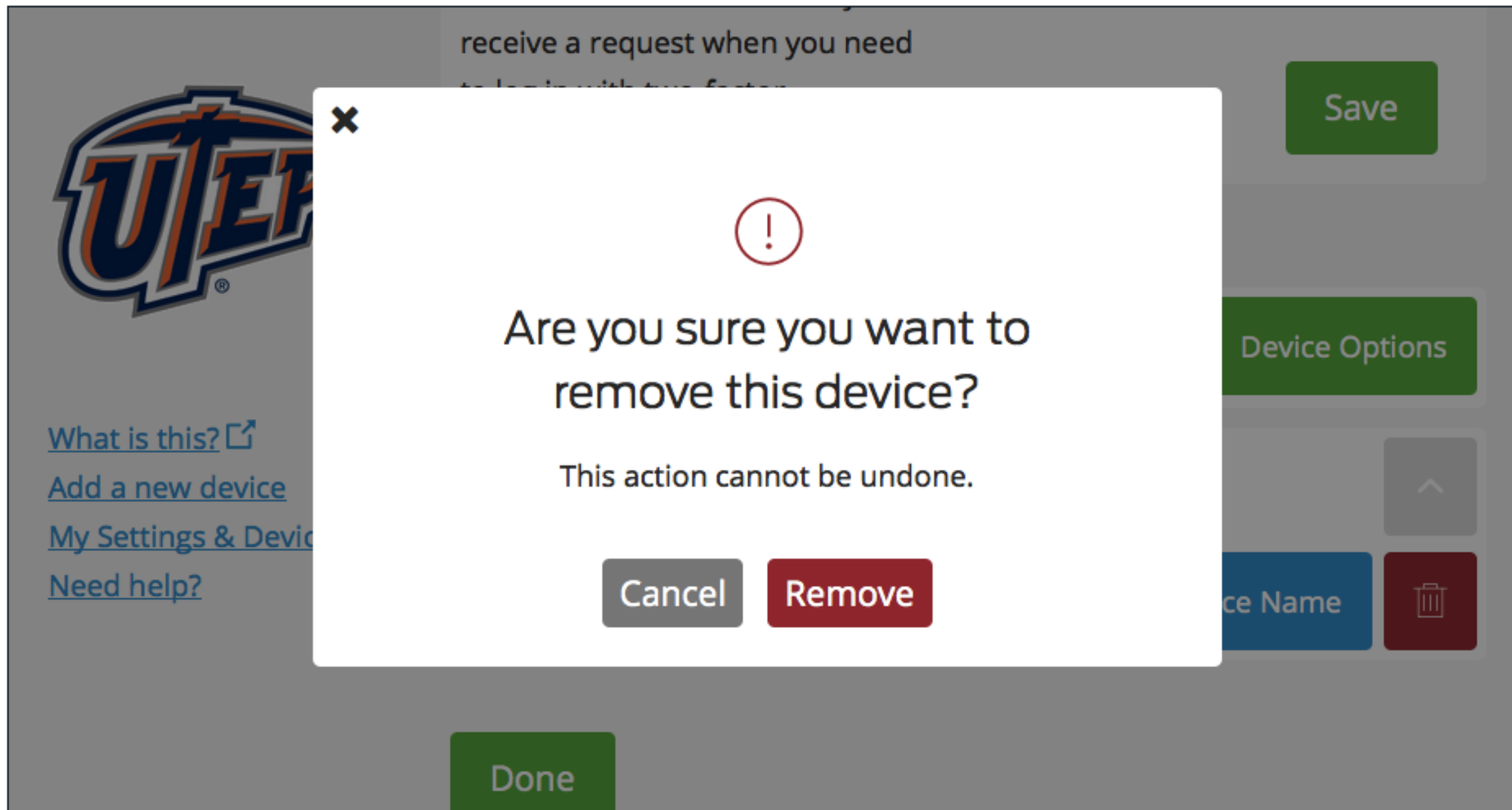
Change Device Name






Done

Click on **Remove**





Scroll down and click **Done**.



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MOBILE (XXX XXX 2312)

This device can automatically receive a request when you need to log in with two-factor authentication.

Save

### My Devices

 Mobile 555-555-5555

Device Options

Done

Successfully removed device. X